

Contact Handler Shift Pattern (Keytime 30.01 hrs)

	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8
Sunday	RD	RD	RD	17:00 - 02:00	17:00 - 02:00	10:00 - 19:00	10:00 - 19:00	RD
Monday	RD	RD	RD	RD	17:00 - 02:00	17:00 - 02:00	10:00 - 19:00	10:00 - 19:00
Tuesday	10:00 - 19:00	09:00 - 17:00	RD	RD	RD	17:00 - 02:00	17:00 - 02:00	10:00 - 19:00
Wednesday	10:00 - 19:00	10:00 - 19:00	RD	RD	RD	RD	17:00 - 02:00	17:00 - 02:00
Thursday	17:00 - 02:00	10:00 - 19:00	10:00 - 19:00	RD	RD	RD	RD	17:00 - 02:00
Friday	17:00 - 02:00	17:00 - 02:00	10:00 - 19:00	10:00 - 19:00	RD	RD	RD	RD
Saturday	RD	17:00 - 02:00	17:00 - 02:00	10:00 - 19:00	10:00 - 19:00	RD	RD	RD
B Relief	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8
Sunday	10:00 - 19:00	RD	RD	RD	RD	17:00 - 02:00	17:00 - 02:00	10:00 - 19:00
Monday	10:00 - 19:00	10:00 - 19:00	RD	RD	RD	RD	17:00 - 02:00	17:00 - 02:00
Tuesday	17:00 - 02:00	10:00 - 19:00	10:00 - 19:00	09:00 - 17:00	RD	RD	RD	17:00 - 02:00
Wednesday	17:00 - 02:00	17:00 - 02:00	10:00 - 19:00	10:00 - 19:00	RD	RD	RD	RD
Thursday	RD	17:00 - 02:00	17:00 - 02:00	10:00 - 19:00	10:00 - 19:00	RD	RD	RD
Friday	RD	RD	17:00 - 02:00	17:00 - 02:00	10:00 - 19:00	10:00 - 19:00	RD	RD
Saturday	RD	RD	RD	17:00 - 02:00	17:00 - 02:00	10:00 - 19:00	10:00 - 19:00	RD
C Relief	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8
Sunday	17:00 - 02:00	10:00 - 19:00	10:00 - 19:00	RD	RD	RD	RD	17:00 - 02:00
Monday	17:00 - 02:00	17:00 - 02:00	10:00 - 19:00	10:00 - 19:00	RD	RD	RD	RD
Tuesday	RD	17:00 - 02:00	17:00 - 02:00	10:00 - 19:00	10:00 - 19:00	09:00 - 17:00	RD	RD
Wednesday	RD	RD	17:00 - 02:00	17:00 - 02:00	10:00 - 19:00	10:00 - 19:00	RD	RD
Thursday	RD	RD	RD	17:00 - 02:00	17:00 - 02:00	10:00 - 19:00	10:00 - 19:00	RD
Friday	RD	RD	RD	RD	17:00 - 02:00	17:00 - 02:00	10:00 - 19:00	10:00 - 19:00
Saturday	10:00 - 19:00	RD	RD	RD	RD	17:00 - 02:00	17:00 - 02:00	10:00 - 19:00
D Relief	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8
Sunday	RD	17:00 - 02:00	17:00 - 02:00	10:00 - 19:00	10:00 - 19:00	RD	RD	RD
Monday	RD	RD	17:00 - 02:00	17:00 - 02:00	10:00 - 19:00	10:00 - 19:00	RD	RD
Tuesday	RD	RD	RD	17:00 - 02:00	17:00 - 02:00	10:00 - 19:00	10:00 - 19:00	09:00 - 17:00
Wednesday	RD	RD	RD	RD	17:00 - 02:00	17:00 - 02:00	10:00 - 19:00	10:00 - 19:00
Thursday	10:00 - 19:00	RD	RD	RD	RD	17:00 - 02:00	17:00 - 02:00	10:00 - 19:00
Friday	10:00 - 19:00	10:00 - 19:00	RD	RD	RD	RD	17:00 - 02:00	17:00 - 02:00
Saturday	17:00 - 02:00	10:00 - 19:00	10:00 - 19:00	RD	RD	RD	RD	17:00 - 02:00